# HELP BUTLER COUNTY BECOME A CERTIFIED ACT WORK READY COMMUNITY



**A NATIONAL FRAMEWORK TO BUILD COMMUNITY-BASED ECO-SYSTEMS TO LINK**, ALIGN, AND MATCH AMERICA'S WORKFORCE

## **THE BENEFITS OF THE ACT WORKKEYS** NATIONAL CAREER READINESS CERTIFICATE (NCRC)

**Prepare students for Workplace Success Close Skills Gaps Certify Essential Skills** Unique Assessment to Match Skills to Jobs **Stackable Industry Recognized Credentials** 

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**Reduce Hiring Costs** Lower Employee Turnover **Increase Hiring Effectiveness Find Better Applicants Community Collaboration Economic Development** 

654 EMERGING WORKFORCE







**FOR MORE INFO:** 

WORKREADYCOMMUNITIES.ORG ACT.ORG/WORKKEYSFORWORKFORCE

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# ACT WorkKeys® HIRE THE BEST APPLICANTS

The ACT<sup>®</sup> WorkKeys<sup>®</sup> National Career Readiness Certificate<sup>®</sup> (NCRC<sup>®</sup>) is an assessment-based credential issued at four levels. The WorkKeys NCRC measures and certifies the essential work skills needed for success in jobs across industries and occupations.

When you require or recommend the WorkKeys NCRC from your applicants, you'll tap into the most qualified labor pool in your area.

This credential is used across all sectors of the economy and verifies the following cognitive skills:

- Problem solving
- Critical thinking
- Reading and using work-related text
- Applying information from workplace documents to solve problems
- Setting up and performing work-related math calculations



## A National Career Readiness Certificate is earned by completing three WorkKeys Assessments

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APPLIED	GRAPHIC	WORKPLACE
MATH	LITERACY	DOCUMENTS
measures the ability	measures the ability	measures the ability
to apply mathematic	to find, analyze and	to understand and
principles to problems	apply information	apply written
encountered in	presented in	information presented
the workplace	workplace graphics	in the workplace

Also available in Spanish

BERNER FOODS STOPS TURNOVER FROM EATING UP PROFITS. In a rapidly

changing field, Berner Foods found their ineffective hiring practices led to high turnover and significant training costs. After introducing WorkKeys Assessments and the WorkKeys NCRC, Berner reduced turnover to just over 2% and reported a **92% reduction** in terminations in just two years.

Read more success stories at <u>www.act.org/WorkforceSuccess</u>



LEARN MORE ABOUT THE ACT WORKKEYS NCRC AT act.org/workkeysforemployers



# FOUNDATIONAL WORK SKILLS

Students, job seekers, and currently employed workers should focus on building these essential job skills— **the skills that form the foundation of training and job performance and those most sought by employers**, according to ACT research.

## HARD SKILLS

#### **APPLIED MATH**

Critical thinking, mathematical reasoning, and problem-solving techniques in workplace situations. High levels of this skill include:

> **IDENTIFYING** errors in calculation

**CONVERTING** systems of measurement



GRAPHIC

**LITERACY** Reading and comprehending graphical materials to solve work-related problems

work-related problems. High levels of this skill include:

> **INTERPRETING** trends, relationships,

and patterns

**COMPARING** information and trends among data sets

> **USING DATA** to make decisions



These are the skills that employers say are critical

for career success and on-the-job training:

Reading and comprehending written information to make decisions and solve problems. High levels of this skill include:

> **INFERRING** meanings of words and phrases from contexts

**DECIPHERING** the meaning of acronyms, jargon, or technical content

APPLYING information and instructions to a new situation

SOFT SKILLS	These skills are not typically taught in schools or colleges, but they're vital to virtually every job:	
<b>CAREFULNESS</b> Thinking before acting	<b>COOPERATION</b> Likability and cordialness	<b>CREATIVITY</b> Imaginative thinking
<b>DISCIPLINE</b> Responsibility, dependability, follow-through without distraction	<b>GOODWILL</b> Forgiveness and positivity	<b>INFLUENCE</b> Impactful leadership
<b>OPTIMISM</b> Positive outlook and confidence in success	<b>ORDER</b> Neatness, organization	<b>SAVVY</b> Understanding office politics
<b>SOCIABILITY</b> Enjoyment in others	<b>STABILITY</b> Composure and rationality	<b>STRIVING</b> High aspirations

#### Why combine "hard" and "soft" skill assessments?

Together, ACT<sup>®</sup> WorkKeys<sup>®</sup> cognitive (hard) and non-cognitive (soft) skill assessments give a more complete picture of an individual's work-related competencies than either can provide alone. This "big picture" approach to testing benefits examinees by identifying their strengths, as well as skills they might wish to improve. This helps employers make more accurate predictions about an individual's job performance.

**Build** these skills with ACT<sup>®</sup> WorkKeys<sup>®</sup> Curriculum and ACT<sup>®</sup> Career Ready 101<sup>®</sup>. **Measure** and certify with ACT WorkKeys Assessments.

Learn more at act.org/workkeysforworkforce



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## HOW CAREER READINESS CREDENTIALS HELP PEOPLE, BUSINESSES, & COMMUNITIES

Educators and workforce developers are increasingly turning to **career readiness credentials** to help educate and prepare individuals for higher-paying jobs. These credentials are awarded to students and job seekers after they've demonstrated work-ready skills.

#### **Career readiness credentials are:**

- · Applicable to any job or industry
- Portable across the country, among states and regions
- Tied to the foundational skills needed in virtually any job

#### ... and they can help:

- **People** (students and adults) looking to prove their skills
- Businesses looking to hire skilled
  employees
- Communities looking to employ residents and attract businesses

#### The ACT® WORKKEYS® NATIONAL CAREER READINESS CERTIFICATE® (NCRC®)

The WorkKeys NCRC is an example of a career readiness credential that ties all three groups together:



who earn a certificate (more than 4 million nationwide) are earning a credential that proves their skills and employability, which helps while hunting for jobs



#### **BUSINESSES**

(more than 18,000 nationwide) gain a way to recognize job applicants who have the work-ready skills needed to perform and train on the job



(nearly 200 counties nationwide) get a way to showcase residents' skills to convince businesses to invest in and bring jobs to the region

#### **EXAMPLES:** How it works

#### **HELPING PEOPLE FIND EMPLOYMENT**

#### **Aiken County, SC**

In 2015-16, the Aiken County Adult Education Department offered skill testing and opportunities to earn a WorkKeys NCRC to adults who didn't possess a high school diploma.

#### **Results:**

adults earned a career readiness certificate to prove their skills to employers

Participants transitioned from low-income to higher-salary jobs

#### **HELPING BUSINESSES FIND SKILLED WORKERS**

**Berner Foods** (Dakota, IL) This label supplier of food and beverage products accepts the **ACT NCRC** for hiring and promotion.

#### **Results:**

90% reduction in workers'

compensation expense

90% reduction in turnover A study showed an estimated

## 7,476

increase in potential earnings among ACT NCRC recipients

The South Carolina Department of Education recognized the program for its successes

> A study showed that businesses that accept the ACT NCRC saw a

> > 23% increase in worker productivity

The best safety run in the company's 70-year history

#### HELPING COMMUNITIES EMPLOY RESIDENTS AND ATTRACT BUSINESSES

#### **Omaha**, NE

The City of Omaha funded an initiative to award **ACT NCRC**s to citizens, including many low-income residents, to help them boost employability.

#### **Results:**

More than **2,000** residents have received certificates as of April 2018

97 Nebraska businesses recognize the certificate when hiring "This worthwhile program deserves support. It's good for our area's economy and, above all, good for the individuals who find gainful employment."

> Omaha World Herald March 8, 2017

First Data, a payments processing company, has hired dozens of ACT NCRC holders

Sources-

http://www.act.org/content/dam/act/unsecured/documents/WK-Brief-NCRC-Validity-Research.pdf http://www.omaha.com/opinion/editorial-national-career-readiness-certificate-will-get-more-people-working/article\_4e7d26b4-2154-5102-9e55-6e0e803be54a.html

Learn more about ACT WorkKeys National Career Readiness Certificate and how it can help you build a better workforce. act.org/workkeysforworkforce



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